[November-2029ITILFNDv4 Exam Dumps PDF ITILFNDv4 872Q Instant Download in Braindump2go[Q771-Q795

November/2020 Latest Braindump2go ITILFNDv4 Exam Dumps wirth PDF and VCE Free Updated Today! Following are some new ITILFNDv4 Real Exam Questions!QUESTION 771What must always be done before an activity is automated?A.   Check that the activity has already been optimizedB.   Check that suitable new technology has been purchasedC.   Ensure that DevOps has been successfully implementedD.   Ensure the solution removes the need for human interventionAnswer: AQUESTION 772Which practice has a purpose that includes managing risks to confidentiality, integrity and availability?A.   Information security managementB.   Continual improvementC.   Monitoring and event managementD.   Service level managementAnswer: AQUESTION 773What is a change schedule used for?A.   To help plan emergency changesB.   To help authorize standard changes C.   To help assign a change authorityD.   To help manage normal changesAnswer: DQUESTION 774Which ITIL practice recommends performing service reviews to ensure that services continue to meet the needs of the organization?A.   Service deskB.   Service request managementC.   Service level managementD.   Service configuration managementAnswer: CQUESTION 775 Which role approves the cost of services?A.   UserB.   Change authorityC.   SponsorD.   CustomerAnswer: CQUESTION 776 What actions does a service desk take for all issues, queries and requests that are reported to them?A.   Schedule, assess, authorizeB.   Diagnose, investigate, resolveC.   Initiate, approve, fulfillD.   Acknowledge, classify, ownAnswer: CQUESTION 777Which is an external input to the service value chain?A.   The `improve' value chain activityB.    An overall planC.    Customer requirementsD. Feedback loopsAnswer: CQUESTION 778Which is included in the purpose of the `service level management' practice?A.   To maximize the number of successful service and product changesB.   To ensure accurate information about the configuration of services is availableC.   To set clear business-based targets for service levelsD.   To ensure that suppliers and their performance are managed appropriatelyAnswer: CQUESTION 779Which usually requires a team of representatives from many stakeholder groups?A.   Fulfilling a service requestB.   Authorizing an emergency changeC.   Logging a new problemD.   Investigating a major incidentAnswer: DQUESTION 780Which value chain activity ensures that service components meet agreed specifications?A.   PlanB.   Design and transitionC.   Obtain/buildD.   Deliver and supportAnswer: CQUESTION 781Which ITIL practice has the purpose to establish and nurture the links between the organization and its stakeholders at strategic and tactical levels?A.   Supplier managementB.   Change enablementC.   Relationship managementD.   Service deskAnswer: CQUESTION 782What includes governance as a component?A.   PracticesB.   The service value chainC.   The service value systemD.   The guiding principlesAnswer: CQUESTION 783Which practice needs people who understand complex systems and have creative and analytical skills?A.   Change enablementB.   Service level managementC.   Service request managementD.   Problem managementAnswer: DQUESTION 784What is the definition of a known error?A.   An unplanned interruption to a service, or reduction in the quality of a serviceB.   A cause, or potential cause, of one or more incidentsC.   A problem that has been analyzed and has not been resolvedD.   Any change of state that has significance for the management of a service or other configuration item (CI)Answer: CQUESTION 785Which will NOT be handled as a service request?A.   The degradation of a serviceB.   The replacement of a toner cartridgeC.   The provision of a laptopD.   A complaint about a support teamAnswer: AQUESTION 786 What are typically recognized through notifications created by an IT service, CI or monitoring tool?A.   IncidentsB.   ProblemsC. EventsD.   RequestsAnswer: CQUESTION 787Which dimension considers data security and privacy?A.   Organizations and peopleB.   Information and technologyC.   Partners and suppliersD.   Value streams and processesAnswer: BQUESTION 788 Which term relates to service levels aligned with the needs of service consumers?A.   Service managementB.   WarrantyC.   Cost D.   UtilityAnswer: BQUESTION 789Which directly assists with the diagnosis and resolution of simple incidents?A.   Scripts for collecting user informationB.   Use of shift working patternsC.   Fulfillment of service requestsD.   Creation of a temporary teamAnswer: AQUESTION 790Which approach is CORRECT when applying the guiding principle `keep it simple and practical'?A.   Only add controls and metrics when they are neededB.   Design controls and metrics first, then remove those not adding valueC.   Design controls and metrics and add them individually until all are implementedD.   Only add controls and metrics that are required for complianceAnswer: BQUESTION 791Which practice forms a link between the service provider and the users of services?A.   Change enablementB.   Service level managementC.   Problem managementD.   Service deskAnswer: DQUESTION 792Which is a purpose of release management?A.   To protect the organization's informationB.   To handle user-initiated service requestsC.   To make new and changed services available for useD.   To move hardware and software to live environmentsAnswer: CQUESTION 793What is recommended by the guiding principle `progress iteratively with feedback'?A.   A current state assessment that is carried out at the start of an improvement initiativeB.   The identification of all interested parts at the start of an improvement initiativeC.   An improvement initiative that is broken into a number of manageable sectionsD.   An

assessment of how all the parts of an organization will affect an improvement initiativeAnswer: CQUESTION 794Which guiding principle considers customer and user experience?A.   Collaborate and promote visibilityB.   Focus on valueC.   Start where you areD.   Keep it simple and practicalAnswer: BQUESTION 795Which statement about the `change enablement' practice is CORRECT?A.   Service requests are usually normal changes that can be implemented quickly without authorizationB.   Emergency changes are changes that must be fully tested and fully documented prior to implementationC.   Standard changes are changes that need to be scheduled, assessed and authorized following a standard processD.   Emergency changes are changes that must be implemented as soon as possible and therefore authorization is expeditedAnswer: DResources From:1.2020 Latest Braindump2go ITILFNDv4 Exam Dumps (PDF & VCE) Free Share:https://www.braindump2go.com/itilfndv4.html2.2020 Latest Braindump2go ITILFNDv4 PDF and ITILFNDv4 VCE Dumps Free Share:

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