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QUESTION 141A Windows 7 desktop PC has crashed (i.e. BSOD) several times indicating a possible RAM problem. Which of the following is an OS built-in tool that can be used to test this problem? A. Windows System RestoreB. Windows System File CheckerC. MSCONFIGD. Windows Memory Diagnostic Answer: DExplanation:

http://howto.cnet.com/8301-11310\_39-57569731-285/test-your-ram-with-windows-memory-diagnostic-tool/ QUESTION 142Which of the following should be regularly scheduled to fix hard drive errors? A. DefragmentationB. Check DiskC. System RestoreD.

Antivirus Scan Answer: BExplanation: <a href="http://support.microsoft.com/kb/315265">http://support.microsoft.com/kb/315265</a> QUESTION 143A user is experiencing slow performance with their computer. A technician suspects the computer has a virus and runs antivirus software. A virus is found and removed, but the performance issue is not resolved. Which of the following should the technician perform NEXT? A. Document findings, actions, and outcomesB. Establish a plan of action to resolve the problemC. Re-establish a new theory or escalateD. Implement preventative measures Answer: CExplanation: Go back to the finding the real problem. See what is slowing down the performance and then resolve the problem using related troubleshooting techniques. QUESTION 144After installing a new multifunctional printer, an administrator realizes the flatbed scanner does not scan any documents. Which of the following is the MOST likely reason of the issue? A. The scanner lock switch on the device is locked.B. The printer driver was installed incorrectly.C. The multifunction printer's USB cable was plugged into the incorrect port.D. The scanner's alignment and calibration was not performed. Answer: AExplanation:

http://www.justanswer.com/printers/6cceg-scanner-lock-switch-error-message.html QUESTION 145After replacing a motherboard on a customer's laptop for a no sound issue, a technician realizes that there is intermittent wireless connectivity on the laptop. Which of the following should the technician perform FIRST? A. Reinstall the driver of the WiFi card.B. Check to see if there is a wireless switch on the laptop and its current position.C. Replace the wireless card because it is not fully compatible with the new motherboard.D. Check if the WiFi antenna is connected properly to the wireless card. Answer: DExplanation: <a href="https://communities.intel.com/thread/38676">https://communities.intel.com/thread/38676</a> QUESTION 146The benefit of MAC filtering in wireless networking is that the

network: A. is encrypted.B. is not visible.C. uses static IP addresses.D. is more secure. Answer: DExplanation: <a href="http://compnetworking.about.com/cs/wirelessproducts/qt/macaddress.htm">http://compnetworking.about.com/cs/wirelessproducts/qt/macaddress.htm</a> QUESTION 147A technician is trying to request a new IP address to a customer's computer through the command prompt. Which of the following commands should the technician use? A. ipconfig /flushdnsB. ipconfig /renewC. ipconfig /allD. ipconfig /release Answer: BExplanation:

http://www.wikihow.com/Refresh-Your-IP-Address-on-a-Windows-Computer QUESTION 148A customer is not able to connect to any websites. Which of the following commands should a technician run FIRST to identify the issue? A. NETSTATB. NET SHOWC. IPCONFIGD. TRACERT Answer: CExplanation:

http://www.microsoft.com/resources/documentation/windows/xp/all/proddocs/en-us/ipconfig.mspx?mfr=true QUESTION 149A technician wants to know the MAC address of a computer. Which of the following commands would the technician use? A. IPCONFIGB. NSLOOKUPC. NETSTATD. PING Answer: AExplanation:

http://compnetworking.about.com/od/networkprotocolsip/a/macaddressing.htm QUESTION 150A technician would like to dispose of a hard drive that is no longer needed. According to company policy, all contents on the disk should be deleted before disposal.

Which of the following OS command line tools should be used? A. CHKDSKB. DELC. SCANDSKD. FORMAT Answer: D Explanation: <a href="http://www.computerhope.com/formathl.htm">http://www.computerhope.com/formathl.htm</a> Braindump2go Offers 100% money back guarantee on all products! Our products remain valid for a lifetime! Recently we update our 220-802 Exam Questions since the CompTIA Official Exam Center adds some new questions in 220-802 Exam Dumps. Braindump2go checks all Exam Dumps every day and guarantee all the exam questions are the latest and correct!

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