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2017 January New Exam MB2-714 PDF and VCE Dumps 55Q&As RELEASED for Free Download Today! 1.|2017 New MB2-714 Exam Dumps (PDF & VCE) 55Q&As Download:http://www.braindump2go.com/mb2-714.html2.|2017 New MB2-714 Exam Questions & Answers:https://ldrv.ms/f/s!AvI7wzKf6QBigha xJpbriJ1MOMy QUESTION 14You have a Dynamics CRM organization that has several currencies enabled. What occurs when a user creates a record that has a currency field? A. The currency is based on the sales territory of the user.B. The currency is based on the location of the user record.C. The currency is converted into the base currency and is always displayed in the base currencyD. The system default currency is the record default, unless a customer has a default currency Answer: C QUESTION 15Your company has a Dynamics CRM organization. The company plans to use the product catalog. You need to identify which component must be configured before you can implement the product catalog. A. product families B. product C. price lists D. unit groups Answer: C QUESTION 16You create an entitlement that decreases the total terms when cases are created. You need to identify what will cause the value of the remaining terms of an entitlement to be incremented or decremented. What are two possible causes that you can identify? Each correct answer presents a complete solution. A. when a case that is attached to the entitlement is resolvedB. when the entitlement is attached to a new contactC. when a case that is attached to the entitlement is deletedD. when the entitlement is attached to a new case Answer: C QUESTION 17You have an entitlement that allows 15 cases to be opened by phone. After the 15 cases are opened by phone, you discover that additional cases are being opened by using email, the Internet and Facebook. You need to ensure that cases can be submitted for the entitlement only by using the phone. What should you do? A. Change the Decrease Remaining On setting.B. Add entitlement channels that have a total term of 0.C. Create a routing rule.D. Set the default entitlement. Answer: A QUESTION 18You create a new case that is associated to a service level agreement (SLA). You need to identify what occurs when the case is placed on hold. What should you identify? A. An automatic notification is sent to the manager of the user who placed the case on hold.B. An automatic notification is sent to the customer who initiated the case.C. The time calculations for the Key Performance Indicators (KPIs) are paused.D. Users are prevented from editing the case record until the On Hold status changes. Answer: C QUESTION 19You plan to create an entitlement template. You need to identify which types of records can be associated to the template. What are two possible record types that you can associate to the template? Each correct answer presents a complete solution. A. contactsB. service level agreement (SLA)C. accountD. products Answer: C OUESTION 20Your team has a queue named Assignments. A team member named CSRl plans to work on an item from the Assignments queue. CRSl reports that after picking the item in the queue, the item no longer appears in the queue. You need to tell CSRI which type of queue to open-to view the item. Which type of queue should you tell CSRI to open? A. personalB. sharedC. escalationD. public Answer: A QUESTION 21You are evaluating whether to use a standard or an enhanced service level agreement (SLA). You need to identify a characteristic of a standard SLA. What should you identify? A. The SLA can be paused-B. The status can be tracked directly from the case form .C. Actions can be triggered based on specific success catena .D. The failure time is tracked . Answer: D !!!RECOMMEND!!! 1.Braindump2go|2017 New MB2-714 Exam Dumps (PDF & VCE) 55Q&As Download: http://www.braindump2go.com/mb2-714.html2.Braindump2go|2017 New MB2-714 Study Guide: YouTube Video: YouTube.com/watch?v=FjGpY-QCxkc