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2017 New Exams | MB2-718 Exam Dumps with PDF and VCE Free Released in [www.Braindump2go.com](http://www.Braindump2go.com) Today!**100% Real Exam Questions! 100% Exam Pass Guaranteed!**1.|2017 New Version MB2-718 Exam Dumps (VCE & PDF) 55Q&As Download:<http://www.braindump2go.com/mb2-718.html> 2.|2017 New Version MB2-718 Exam Questions & Answers Download: <https://1drv.ms/f/s!AvI7wzKf6QBjg2MOvqW8kgsGaihn> QUESTION 21You create a service-level agreement (SLA). For which two of the following key performance indicators (KPIs) can you create actions? Each correct answer presents a complete solution. A. Escalate ByB. Resolve ByC. First Response ByD. Close By Answer: A QUESTION 22You pick a case from a queue.You determine that you cannot resolve the case, and plan to release the case back to the queue. What effect does releasing the case to the queue have on record ownership? A. Ownership remains unchanged.B. Ownership is assigned based on the current routing rule. C. Ownership is reverted to the previous owner.D. Ownership of the record is assigned to the queue owner. Answer: B QUESTION 23Your organization plans to use Voice of the Customer to send surveys to select groups of customers. You need to customize branding colors and logos for the surveys. What should you do? A. Modify Voice of the Customer survey themes.B. Configure system settings.C. Modify Microsoft Dynamics 365 themes.D. Update Voice of the Customer piped data. Answer: D QUESTION 24Which three actions can you perform by using editable grids? Each correct answer presents a complete solution. A. Update a lookup field to a custom entity.B. Edit records by using mobile clients.C. Group records by a specific column.D. Update a Customer Type lookup field.E. Update the value of an Owner lookup field. Answer: ACD QUESTION 25You plan to create surveys for a multinational company that manages hotels. You must create a unique survey for each hotel location. Which statement is true? A. You can capture up to 10,000 survey responses per day.B. You can store unlimited survey responses over time.C. You can publish a maximum of 200 surveys.D. All surveys must use the same theme. Answer: A QUESTION 26You are creating a new survey with the Voice of the Customer Survey designer. Which two statements regarding the Voice of the Customer Survey designer are true? Each correct answer presents a complete solution. A. The Complete page must always display last.B. The Welcome page must always display first.C. Surveys can have up to three pages.D. Surveys can contain unlimited questions. Answer: BC QUESTION 27You need to implement Microsoft Power BI to analyze and visualize data. Which two actions can you perform? Each correct answer presents a complete solution. A. Use iframes to display contentB. Implement custom visualizations.C. Use a file that is stored in Microsoft OneDrive as a data source.D. Display the most recent version of the data always. Answer: AD QUESTION 28You enable feedback for a Voice of the Customer survey. What is the total number of questions allowed for the survey? A. 30B. 40C. 100D. 250 Answer: A QUESTION 29You need to provide quick ad-hoc analysis of data from within the Microsoft Dynamics 365 environment Which Export to Excel option should you use? A. Excel OnlineB. static worksheetC. dynamic worksheetD. dynamic pivot table Answer: D QUESTION 30You have access to the desktop version of Microsoft Excel and Excel Online. You need to perform a bulk update of data for 225 contacts. What are two ways to achieve the goal? Each correct answer presents a complete solution. A. Open the data in Excel Online, make updates, and then save changes to Microsoft Dynamics 365.B. Export data as a dynamic pivot table, make updates, and then save changes to Microsoft Dynamics 365.C. Export the data as a static worksheet make updates, and then save changes to Microsoft Dynamics 365.D. Export the data as a static worksheet, make updates, and then import the data back into Microsoft Dynamics 365. Answer: AD !!!RECOMMEND!!! 1.|2017 New Version MB2-718 Exam Dumps (VCE & PDF) 55Q&As Download: <http://www.braindump2go.com/mb2-718.html> 2.|2017 New Version MB2-718 Study Guide Video: YouTube Video: [YouTube.com/watch?v=u9M3sB1G\\_ZI](https://www.YouTube.com/watch?v=u9M3sB1G_ZI)